

OUR COMMUNITY IMPACT



2900 South Loop 256
Palestine, TX 75801
903.731.1000

[PalestineRegional.com](https://www.PalestineRegional.com)



In healthcare, you are always looking ahead – to the next technology, the next new miracle drug, or the next patient who comes to you for expert, compassionate care. Once in a while, we take a glance backward, like with our 2024 Community Benefit Report.

In retrospect, 2024 was quite a year for Palestine Regional. In the process of addressing the healthcare needs of thousands of our patients, we were recognized with the prestigious “A” grade for hospital safety from

The Leapfrog Group, and were one of only three ScionHealth (our parent company) hospitals to earn the “Platinum Award,” the highest honor of the company’s National Quality Strategy. And as this report details, while providing award-winning care in 2024, we also continued to make a positive impact on the Anderson County area as a large employer, taxpayer, provider of charitable care, and supporter of local charitable organizations.

We consider it a privilege to be entrusted with your care and truly value a partnership that ideally keeps you, the community, and our hospital in good health. Thank you for your support, and for making Palestine Regional your preferred healthcare provider.

Sincerely,

Doug Holzbog, Market CEO
Palestine Regional Medical Center

In 2024, we...



added **45 affiliated providers**



made more than **\$1.6 million in capital improvements**



distributed a **payroll of \$44 million** to approximately 500 employees



donated more than **\$50 million** in healthcare services to those in need



paid more than **\$8 million in taxes**

2024 Success Spotlight

Recruiting skilled clinicians to our hospital and community and supporting them in their new roles is critical to ensuring access to high-quality care across a broad spectrum of services. In 2024, we added 45 affiliated providers in areas that included Anesthesiology, Cardiology, Emergency Medicine, Family Medicine, OB/GYN, Neurology, Pediatrics, Pulmonology, and Radiology.

Investments in our facilities – from infrastructure to the latest healthcare technology – ensure that our hospital can continue to meet the community’s evolving healthcare needs. Last year, we spent more than \$1.6 million in capital improvements, including new imaging equipment (X-ray and CT), Labor and Delivery room lighting, and our 11-bed Behavioral Health Unit expansion, among other things.

Our greatest asset is our people, so we aspire to create an environment where talent is recognized, job satisfaction is valued, and our employees can effectively use their skills to provide high-quality care and service.

In 2024, we provided more than \$50 million in services to those in need of healthcare but without the means to pay.

We are proud to be a leader in Anderson County, and our partnership with the local community is manifest in many ways, from being a large taxpayer and employer to being a supporter of several local organizations.

SPONSORSHIPS AND DONATIONS

It was our pleasure to be able to support several activities and organizations during the past year, including the following:

- » CASA Trinity Valley
- » Downtown Rotary Club of Palestine
- » Paint Palestine Pink
- » Palestine Chamber of Commerce
- » Palestine Community Theater
- » Palestine ISD
- » Palestine YMCA
- » Texas A&M Agrilife Walk Across Texas
- » Tri-County Meals on Wheels

BOARD OF TRUSTEES

OFFICERS

Russell Packard, M.D., Chair,
Palestine Regional Medical Center

Doug Holzbog, Secretary, CEO,
Palestine Regional Medical Center

MEMBERS

Hillary Currie, M.D., Chief of Staff,
Palestine Regional Medical Center

Jodi Davis, Broker/Agent,
Premier Realty Combined Group

Robert Falconer, M.D., Palestine Regional Medical Center

Irene Garcia, Claims Specialist,
Social Security Administration

Anil Jain, Market CFO,
Palestine Regional Medical Center

Truman Lamb, Texas A&M AgriLife Anderson Co.
Extension

Amy Thomas-Ward, District Judge, 87th Judicial District

ACCREDITATIONS/CERTIFICATIONS

American College of Cardiology – Chest Pain Center
Level IV Trauma Center



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ECONOMIC IMPACT

Charity and other uncompensated care **\$50,590,024**

(Includes charity care, uninsured discounts and uncompensated care)

Community benefit programs **\$254,420**

Financial contributions \$17,700

Professional development \$90,966

Tuition reimbursement \$129,288

Physician recruitment \$16,466

Taxes paid **\$8,386,994**

Property and other taxes \$617,540

(includes County \$211,137, Palestine ISD \$196,105, and City of Palestine \$158,764)

Provider taxes \$4,416,260

Payroll taxes \$2,647,216

Local sales taxes \$171,146

State sales taxes \$534,832

2024 TOTAL: \$59,231,438

Charity care and other uncompensated care include charity care, uninsured discounts, and uncompensated care. Physician recruitment costs include recruitment costs and support of new physicians' initial practice establishment in the community. Payroll includes consolidated salaries, wages, benefits, and contract labor costs. Capital investments include facility expansions/renovations, equipment purchases, technology replacement, information technology additions/updates, and routine facility upkeep and maintenance. All references to "ScionHealth" or the "Company" used in this release refer to subsidiaries of Knight Health Holdings, LLC.

Palestine Regional Medical Center is part of ScionHealth, a health system focused on driving innovation, serving its communities, and investing in people and technology to deliver compassionate patient care and excellent health outcomes. Based in Louisville, ScionHealth operates more than 80 hospital campuses across 28 states. ScionHealth strives to deliver on its promise of high-quality, patient-centered hospital care by empowering the hands that heal to do what they do best. For more information, please visit www.ScionHealth.com.